Working towards Safe, Dignified and Appropriate Living Conditions

The work of the Shelter, Non-Food Items, Camp Coordination and Camp Management Cluster

Structure

The Shelter/NFI/CCCM Cluster consists of the following components:

- A **Cluster coordination team** in Yangon, Rakhine and Kachin states that manages the core functions of the Cluster, such as coordination, information management and technical support.
- **National and regional Cluster meetings** which are open to all interested humanitarian actors.
- The **Strategic Advisory Group (SAG)**, a smaller group of organizations, chaired by DRC, that provides strategic direction.
- **Technical Working Groups (TWiGs)** that work on specific issues such as shelter design, technical specifications, land issues, reconstruction planning, etc.

Contact information

The Shelter/NFI/CCCM Cluster team has offices in Yangon, Sittwe in Rakhine State and Myitkyina and Bhamo in Kachin State.

Please contact Edward Benson (benson@unhcr.org) if you have additional questions. Visit [www.sheltercluster.org](http://www.sheltercluster.org) for more information.

Photos courtesy of: UNOCHA; Shelter Cluster (2); UNOCHA; Shelter Cluster; UNHCR (from front to back).
The Shelter/NFI/CCCM Cluster helps all actors work together better, so that the people who need assistance get help faster and receive the right kind of assistance.

The team works with everyone who is involved in providing shelter, basic household items or camp-services. This includes the government, UN agencies, international and local NGOs, civil society organizations, the International Red Cross and Red Crescent Movement and donors. The Shelter/NFI/CCCM Cluster team also coordinates with other sectors and clusters.

The Cluster team makes every effort to involve the affected people and their communities in decisions related to the response.

**What the Cluster can do for you**

The Cluster team is here to support the work of those organizations that provide shelter, camp management services and basic household items and to facilitate agreement on important topics.

These topics can include:

- Coordinated and joint assessments
- Overall strategic priorities
- Standardization of shelter and building materials or kits of basic household items

The Cluster team does not directly provide materials, such as tents, plastic sheeting, tools or household items, but helps Cluster partners provide assistance in a coordinated way.

The team works with all stakeholders to help ensure that the right resources are made available to the right people, but depends on the Cluster partners to implement decisions.

To achieve this, the Cluster team collects, analyses and shares information. Some of the ways that organizations can benefit from participating in the Cluster include:

- Up-to-date information showing who needs what kind of assistance, how these needs are being met, who meets them, as well as the remaining gaps. This includes maps, distribution data, camp profiles and fact sheets etc.
- Technical expertise and lessons learned
- A place where all actors can agree on standards and decide on common strategies
- Information about available funding, what it is for and how to access it

The goal of the Shelter/NFI/CCCM Cluster is to provide people affected by violence and conflict with safe, dignified and appropriate living conditions, as well as access to essential services, while seeking durable solutions.

The Shelter/NFI/CCCM Cluster

The Myanmar Shelter/NFI/CCCM Cluster helps all actors work together better, so that the people who need assistance get help faster and receive the right kind of assistance.

UNHCR has agreed to lead the Cluster that coordinates the Shelter, NFI and CCCM-activities in Rakhine and Kachin states. This document explains how the Shelter/NFI/CCCM Cluster works.

The “Cluster Approach” is a global mechanism to coordinate humanitarian assistance and response in emergencies.

In Myanmar, the Cluster Approach is used to coordinate assistance for people displaced by violence and conflict in the following areas of activity: Shelter, Non-Food Items, Health, Camp Management and Camp Coordination (CCCM), as well as Water, Sanitation and Hygiene Promotion (WASH). Other areas of humanitarian assistance are coordinated through alternative mechanisms.

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